

«TIPS TIPS» Limited Liability Company («TIPS TIPS» LLC)

Republic of Uzbekistan, Khorezm region, Khanka District, Pahlavonlar MFY, Xalqlar do'stligi ko'chasi, 25
TIN 311 944 773 | Reg. No. 2741027 | info@tips.tips | https://tips.tips

PUBLIC OFFER

TERMS OF USE OF THE TIPS.TIPS SERVICE

1. GENERAL PROVISIONS

- 1.1. This document is a public offer (the "Offer") of «TIPS TIPS» Limited Liability Company (the "Company") addressed to any legally capable person (the "User") to enter into an agreement on the use of the tips.tips Service (the "Agreement") on the terms set out below.
- 1.2. The Agreement is governed by the Civil Code of the Republic of Uzbekistan and other applicable legislation of the Republic of Uzbekistan.
- 1.3. The Company may amend the Offer at any time by publishing a new version in the Service. Amendments take effect from the date of their publication. The User is responsible for regularly reviewing the current version of the Offer.
- 1.4. The Service is a software tool that enables Senders to send Tips to Recipients. The Company does not sell goods and does not perform works or provide services other than granting access to the Service. The Service must not be used to pay for goods, works or services of any third party.

2. TERMS AND DEFINITIONS

- 2.1. "Service" – the software, accessible through the website <https://tips.tips> and/or the mobile application, that allows a Sender to send Tips to a Recipient.
- 2.2. "User" – a Sender or a Recipient.
- 2.3. "Sender" – an individual who sends Tips to a Recipient through the Service.
- 2.4. "Recipient" – an individual registered in the Service who receives Tips.
- 2.5. "Tips" – a voluntary, gratuitous monetary reward sent by a Sender to a Recipient as an expression of gratitude, not connected with payment for goods, works or services.
- 2.6. "Transaction" – a single operation of sending Tips through the Service.
- 2.7. "Service Fee" – a fee payable for the right to use the Service, the amount of which is shown in the Service interface before the Transaction is confirmed.
- 2.8. "Personal Account" – the Recipient's protected area of the Service, in which the Recipient can view received Tips and manage their profile.

3. SUBJECT OF THE AGREEMENT

- 3.1. The Company grants the User, on the terms of a simple (non-exclusive) license, the right to use the Service within its functionality for the term of the Agreement: a Sender – to send Tips, a Recipient – to receive Tips.
- 3.2. The Company provides the technical possibility of using the Service. The Company is not a party to the relationship between the Sender and the Recipient in respect of Tips.

4. ACCEPTANCE OF THE OFFER AND CONCLUSION OF THE AGREEMENT

- 4.1. Acceptance of the Offer means full and unconditional acceptance of all its terms. The Agreement is deemed concluded from the moment of acceptance and remains in force until terminated.
- 4.2. A Sender accepts the Offer at the moment of payment, by conclusive actions: by ticking the consent box in the payment window of the Service and clicking the payment confirmation button.

- 4.3. A Recipient accepts the Offer by registering in the Service and separately confirming consent to the Offer in the Service interface.
- 4.4. The fact and time of acceptance are recorded by the Company in electronic form in its software and hardware system. Extracts from that system may be used as evidence in the resolution of disputes, including in court.
- 4.5. By accepting the Offer, the User confirms that they have read and understood it, that they have full legal capacity, and that the data they provide is accurate and complete.

5. RULES FOR SENDING TIPS

- 5.1. Tips are sent on a voluntary and gratuitous basis. The Sender independently decides whether to send Tips, to whom, and in what amount.
- 5.2. Payments are processed by a licensed bank or payment service provider in accordance with the rules of the payment systems and applicable legislation. Bank card details are entered on the secure payment page of the payment provider. If the card supports 3-D Secure, the card issuer may require additional authentication of the Sender.
- 5.3. The total amount of the Transaction, including the Service Fee, is shown to the Sender in the Service interface before payment. Clicking the payment confirmation button constitutes the Sender's final consent to the amount of the Transaction and to the amount of the Service Fee.
- 5.4. Each Transaction is a separate, one-time payment. The Service does not provide subscriptions or recurring payments, and no further amounts are charged to the Sender's card unless the Sender makes and confirms a new Transaction.
- 5.5. Tips are deemed sent to the Recipient, and the Company's obligation under the Agreement is deemed performed, from the moment the Transaction receives the status "Received" in the Service.

6. SERVICE FEE

- 6.1. The Service Fee is charged for the right to use the Service. Its amount and the manner in which it is charged (in addition to the Tips or from the Tips amount) are displayed in the Service interface before the Transaction is confirmed.
- 6.2. The Company may change the amount of the Service Fee by publishing a new version of the Offer. The new amount applies to Transactions made after the change takes effect.
- 6.3. The Service Fee is due from the moment the Transaction is completed.

7. RIGHTS AND OBLIGATIONS OF THE PARTIES

- 7.1. The User undertakes to: (a) use the Service lawfully and only for sending and receiving Tips; (b) provide accurate data and keep it up to date; (c) keep their access credentials confidential; (d) comply with the requirements of the legislation of the Republic of Uzbekistan.
- 7.2. The User is prohibited from: (a) using the Service to pay for goods, works or services, or to conceal such settlements; (b) using the Service for fraud, cashing out funds, gambling or any other unlawful activity; (c) sending Tips to themselves; (d) interfering with the operation of the Service, attempting unauthorized access to it, or copying or reverse-engineering it; (e) providing false information.
- 7.3. The Company has the right to: (a) request information and documents confirming lawful use of the Service; (b) refuse, suspend, limit or terminate a User's access to the Service, and refuse to process a Transaction, without explanation, including where a violation of the Agreement or the law is suspected; (c) change the functionality of the Service, carry out technical maintenance, and engage third parties to operate the Service; (d) send the User mandatory service notifications related to the performance of the Agreement.

8. REFUNDS AND DISPUTES ABOUT TIPS

- 8.1. Tips are a voluntary gratuitous transfer. The Company does not make refunds of Tips. Any issues relating to the return of Tips are resolved directly between the Sender and the Recipient in accordance with the legislation of the Republic of Uzbekistan.
- 8.2. Before confirming a Transaction, the Sender must verify the Recipient, the purpose of the transfer and the amount.
- 8.3. Disputes with the card issuer are resolved in accordance with the rules of the relevant payment system. At the request of the bank, the Company provides the information available to it about the Transaction.

9. LIABILITY

- 9.1. The Service is provided "as is". The Company does not guarantee uninterrupted operation of the Service and is not liable for the operation of the User's device, for the actions or omissions of banks, payment systems and other third parties, or for any indirect losses or lost profit.
- 9.2. The Company is not liable for the relationship between the Sender and the Recipient, or for any actions of third parties, including where a Sender is induced by a third party to send Tips for purposes other than those provided for in this Offer. Claims in such cases are to be addressed to the relevant third parties.
- 9.3. The Company is released from liability for full or partial non-performance of its obligations if it results from force majeure circumstances, including natural disasters, acts of state authorities, actions of banks and payment systems, failures of communication networks, and other circumstances beyond the Company's reasonable control.

10. PERSONAL DATA

- 10.1. The Company processes the personal data of Users in accordance with the Law of the Republic of Uzbekistan "On Personal Data" and for the purposes of performing the Agreement, operating the Service and complying with legal requirements.
- 10.2. Consent to the processing of personal data, where required by law, is given by the User separately from acceptance of this Offer.

11. TERM AND TERMINATION

- 11.1. The Agreement is valid from the moment of acceptance of the Offer until it is terminated.
- 11.2. Each party may unilaterally terminate the Agreement out of court at any time by giving notice to the other party. A User may send notice to info@tips.tips; the Company may send notice through the Service or to the User's e-mail address.
- 11.3. Termination of the Agreement does not release the parties from obligations that arose before termination.

12. FINAL PROVISIONS

- 12.1. Notices sent by the Company to the e-mail address specified by the User are deemed received on the date of sending. The User must ensure the operability of the e-mail address provided.
- 12.2. Disputes and disagreements arising out of or in connection with the Agreement shall be resolved by negotiation. If a dispute is not resolved within 30 days from the date the claim is received, it shall be submitted to the competent court of the Republic of Uzbekistan at the location of the Company.
- 12.3. Claims, requests and notices to the Company may be sent to info@tips.tips or to the Company's address indicated below.

13. DETAILS OF THE COMPANY

Full name	«TIPS TIPS» MAS'ULIYATI CHEKLANGAN JAMIYAT (Limited Liability Company «TIPS TIPS»)
Abbreviated name	«TIPS TIPS» MCHJ / «TIPS TIPS» LLC
State registration	No. 2741027 dated 25.02.2025; registering authority: Tashkent city, Chilonzor district DXM
Tax ID (TIN)	311 944 773
OKED	63.12.0
Legal address	Republic of Uzbekistan, Khorezm region, Khanka District, Pahlavonlar MFY, Xalqlar do'stligi ko'chasi, 25
Chief Executive Officer	Dagirov Vitalii Borisovich
E-mail / Website	info@tips.tips / https://tips.tips